

28 October 2020

Matthew Press
Director, Office of the Building Commissioner
Department of Customer Service
McKell Building
Rawson Place
Sydney NSW 2000
Via email: matthew.press@customerservice.nsw.gov.au

Dear Matt

I am writing regarding the series of Registered Certifier fact sheets prepared by the NSW Government and contained within the *Understanding Occupation Certificate Audits* training course.

It is disappointing there has not been wider consultation on the development of the fact sheets or any communications provided around how they will be used and when they would be released publicly.

After months of appropriate consultation and process around the development of the Practise Standard, this has effectively been discarded for the development of the fact sheets, which potentially impose additional practise standards on industry.

The Association of Accredited Certifiers (AAC) has several specific concerns regarding the fact sheets and would like to have these matters clarified as a matter of urgency.

Some of these matters include:

- What the fact sheets apply to - Do the fact sheets apply to all classes of building or just Class 2 and 3?
- When the fact sheets apply - When does it apply to a building project? Before the CC/CDC stage or before the OC stage?
- Role of the fact sheets - How do the fact sheets interact with the Practice Standard and what role will they play in the Building Commissioner's audit program?

It is important that these issues are clarified as a matter of urgency so we can communicate this to our members.

Clarifying and communicating these issues with the industry is vitally important to ensuring the entire industry is aware of changes from government and ultimately ensuring better outcomes for consumers.

It would be greatly appreciated if we could meet with you and/or the Building Commissioner as soon as possible to address these matters.

I look forward to hearing from you.

Yours sincerely


Jill Brookfield
Chief Executive Officer